



IMPORTANT ANNOUNCEMENT

To all it may concern:

Effective **July 31, 2014**, Transamerica has re-named Monumental Life Insurance Company to **Transamerica Premier Life Insurance Company**.

Filing activities began in May with an expected completion date by no later than December 31, 2014. As the transition takes place, both the old and the new names will be in use for a limited period of time.

The status of key activities are noted below:

- Transamerica has updated 300+ insurance forms to reflect the new name
- Form filings have been submitted to states where required
- New Forms will be released to accounts as state approvals are received
- Please note that current Forms may still be used during the transition period

Transamerica recognizes that these changes could affect your business and everyone is working diligently to minimize the impact. First Service Group will have the responsibility to notify you when the new forms will be available and when they will need to be implemented. Please feel free to share this announcement with other members of your organization that may be affected by this change.

We appreciate your support throughout this transition! Please see the additional Q&A's below for insight on how this change impacts current customers.

Sincerely,

FSG FIRST SERVICE GROUP
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Q & A's

- **Will Transamerica issue new certificates to the customers?**
No, the customers will not receive new certificates. Customer's certificate numbers will not change and all the benefits and provisions of their insurance coverage remain the same. Customers will receive a Name Change Endorsement to attach to their original certificate.
- **Who will notify the Group Master Policyholders, Individual Policy Holders, and Certificate Holders?**
Delivery of the Name Change Endorsement to affected parties will be the responsibility of Transamerica.
- **How will this affect our customers?**
This will not affect the customers as their benefits and Transamerica contact info will not change. The only change is the name of our insurance company.
- **Will this affect marketing and fulfillment materials?**
Yes, the fulfillment materials for new marketing efforts will be affected by the name change. We can continue to use the current individual policy/certificate stock with an attached Name Change Endorsement on active programs for a transition period. The transition timeframe will be determined and communicated as the project progresses.
- **When will we receive new forms?**
The new forms will be provided as they are approved by the individual state insurance departments. First Service Group will contact you as the approvals are completed. Please contact FSG if you have any questions.